



**PEMBROKESHIRE HOUSING
TAI SIR BENFRO**



Doors & Windows

Advice Leaflet

Mae'r daflen yma ar gael yn Gymraeg



Advice Leaflet - Doors and Windows



Your home is supplied with plastic (uPVC) external doors and windows. This leaflet provides some advice and measures to look after your doors and windows together with some health and safety information.

Cleaning

Doors and windows can be cleaned using any non-abrasive cleaner. Some upstairs windows are fitted with special hinges so they can be cleaned from inside, this is safer than using a ladder to clean them from the outside.

Mould or algae growth can be cleaned and killed using a proprietary household cleaner or dilute solution of bleach. Please follow product instructions to protect eyes and hands.



Locks and keys

Window locks will be fitted to ground floor windows, we don't keep spare keys to doors and windows, so please arrange for spare keys to be kept with a relative or neighbour in case your keys go missing.

Think about both security and fire safety, you need a home that is secure, but also a home that you can quickly leave in the event of a fire. When locking up at night, where do you leave the door keys?



OWS

leaflet provides useful information on simple and safety advice.



DIY Maintenance

Plastic doors and windows will not need painting, just a regular clean.

Hinges benefit from lubricating with a silicon spray once a year. If your window becomes stiff or difficult to open, do not force it as you can cause damage to the frame, please contact us and we will attend to faulty hinges.

Child Safety

Children can sometimes run into or fall onto windows. Most glass in doors and very low windows should be toughened safety glass, designed to break into many small pieces if broken.

Children can fall out of open windows especially when they climb onto the window sill, or lean out of a window. Some windows are fitted with devices that limit how far you can easily open the window.





PEMBROKESHIRE HOUSING
TAI SIR BENFRO

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Pembrokeshire Housing is a Charitable Organisation

Gofynnwch os ydych chi'n eisiau fersiwn Gymraeg o'r daflen yma

DOORS AND WINDOWS

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Office Hours:

Monday to Thursday

9:00 - 17:00

Friday

9:00 - 16:30